

Cleveland State University's
Office of Civic Engagement
ANNUAL IMPACT REPORT for 2021 - 2022

Anita A. Ruf-Young, OCE Director
Gabiella Pridemore, OCE Graduate Assistant



Engaging communities through student involvement, encouraging active citizenship, and serving youth and students now, in order to create a better tomorrow.

- Anita Ruf-Young

OCE Twitter: @CSUcivic

OCE Instagram: @csucivicengagement

OCE Facebook: @csucivicengagement

OCE YouTube: <https://www.youtube.com/playlist?list=PLVmVSCgT7YR0oeLMSFTkr5My2R60Xfivp>

OCE Website: <https://urban.csuohio.edu/oce/office-of-civic-engagement>

Section One: Summary and Overview

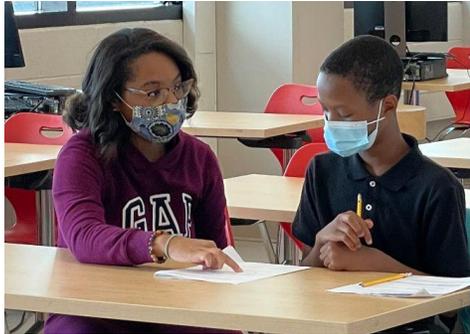
The Office of Civic Engagement (OCE) works with students, faculty, and staff at Cleveland State University to encourage citizenship and strong communities by building partnerships within CSU, with public, non-profit community-based organizations, and governmental institutions. These partnerships enhance student learning by engaging students in employment, experiential, leadership, and co-curricular involvement opportunities and experiences while contributing to the civic, academic, social, and economic well-being of Cleveland, its neighborhoods, and the Northeast Ohio region. The CSU Office of Civic Engagement (OCE) has a vast network of strategic community partnerships. Each of our partners play a pivotal role in connecting and engaging CSU and the Greater Cleveland Community.

The OCE is staffed by Director, Anita A. Ruf-Young, and Graduate Assistant, Gabriella Pridemore.

While we continued to emerge from the COVID-19 pandemic during the 2021 - 2022 school year, the OCE persisted in engaging CSU individual students, student groups, faculty, administrators, community organization partners, and community members utilizing a variety of formats including in person, through Zoom, email, on social media, and our website. Opportunities for CSU students to remain engaged, gain real-world experience, while also earning money to help defray the costs of their education remained intact and grew due to our efforts to pivot in response to the evolving operational landscape we all faced. Our use of social media, sharing community and civic information on the OCE website, and creating relevant content has received attention from campus stakeholders, colleagues, news media, and other universities that want to replicate, share, or talk to us about what we are doing.

The OCE takes multiple steps to promote readiness for active citizenship throughout CSU's campus, Cleveland, and Cuyahoga County. The OCE's efforts to integrate and institutionalize voter and civic engagement on CSU's campus and surrounding communities is supported by the numerous civic and community engagement partnerships we have developed and facilitate; The Greater Cleveland League of Women Voters (Catherine Ryan), Northeast Ohio Voter Advocates (NOVA - Susan Alcorn, Meredith Hellman, Fouad Yared), CSU Athletics, SAAC (Student Athletic-Advisory Committee), The Office of Sustainability, Work Elections, Maxine Goodman Levin College of Urban Affairs, CSU SGA, CSU College Democrats, CSU College Republicans, Dr. Ronnie Dunn, Director (The Diversity Institute), Allison Bibb Carson (Communications and Marketing at CSU), Campaigner Managers: Naomi Roochik with Nina Turner, Darryle Torbert with Shontel Brown, CSU AIGA, The Michael Schwartz Library, Samantha Phillips (CSU First Year Experience ASC101), Campus Vote Project, Campus Election Engagement Project (CEEP) now Civic Influencers, Cuyahoga County Board of Elections, Alpha Kappa Alpha, All Voting is Local, Ohio Environmental Council (OEC), Cleveland NAACP, American Red Cross, and CSU

faculty. These civic engagement partnerships and efforts have resulted in the voter registration of numerous, students, faculty, and staff, new partnership referrals and opportunities, the creation of a student organization at CSU (CSU League of Women Voters), an innovative curriculum for FYE ASC101 students that includes several calls to action for students, strategic, creative, and results oriented use of our Instagram, Twitter, and Facebook accounts, a constantly updated OCE website that focuses on non-partisan civic engagement and community engagement, and regular on-campus outreach and engagement.



Kandice White, Davis A & M



Leehana Vernet-Vinson & Emma Norton, Teen Refugee



Aliza Quick, Davis A & M



Katelynn Frederick, Davis A & M

Nahid Miage, Davis A & M





Anita Ruf-Young, NOVA, Alpha Kappa Alpha, and Campus Vote Project Representatives on National Voter Registration Day (NVRD)



Anita Ruf-Young registering CSU students. Anita Ruf-Young being interviewed by Ryan Schmeltz from Spectrum News 1 Ohio on CSU campus for NRVD



OCE partnering with Campus Vote Project, NAACP Cleveland, Alpha Kappa Alpha, Greater Cleveland League of Women Voters, NOVA, Cuyahoga County Board of Elections, and CSU's Student Government Association on NVRD



Anita Ruf-Young interviewed by Cleveland 19 News. Anita Ruf-Young inviting students to participate on NVRD and featured on CSU's social media by CSU's Communications and Marketing



OCE Director, Anita Ruf Young, and OCE Graduate Assistant, Gabi Pridmore interviewed by Spectrum News 1



OCE partners with NOVA and Red Cross Northern Ohio Region (pictured James Kazel and Susan Alcorn) on June 28, 2022 for 'See You at CSU Days'

Section Two: America Reads and Viking Corps Overview

Fall 2021 and Spring 2022 CPL America Reads and Viking Corps Statistics

Student Impact on Sites and the Community	Totals
Number of Sites (18 In Person and 1 Remote)	19
Number of Students Hired for the Year	78
Number of Hours CSU Students Engaged/Worked in the Community through CPL America Reads and Viking Corps Programs	5,544.10
Number of interactions with community members surrounding CSU logged by CPL America Reads and Viking Corps student employees	2,696
Total CPL America Reads Grant Student Wage Earnings	\$33,015.80
Total Amount of Federal Work Study (FWS) Earned by Viking Corps Students	\$44,867.95

Total FWS and CPL Grant Wages Earned by CPL America Reads and Viking Corps Students	\$77,883.75
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Average Student and Program Evaluations by Tutor and Site Supervisors (based on 5.0 scale)	Score
Average Viking Corps Program Rating by Student	4.4
Average Viking Corps Program Rating by Site Supervisor	4.9
Average Viking Corps Student Employee Rating by Site Supervisor	4.5
Average CPL America Reads Program Rating by Tutor	4.8
Average CPL America Reads Program by Site Supervisor	4.5
Average CPL America Reads Tutor Rating by Site Supervisor	4.2

Comparison of 2020 - 2021 and 2021 - 2022 Annual Reports			
	2020 - 2021 Annual Report	2021 - 2022 Annual Report	Increase
Students Hired	51	78	+27
# of Hours Students Worked	4,642.60	5,544.10	+901.50
FWS Spent on Students Earnings	\$35,308.60	\$44,867.95	+\$9,559.35
CPL Grant Student Earnings	\$17,666.95	\$33,015.80	+\$15,348.85
Student Earnings By Year	\$52,975.55	\$77,883.75	+\$24,908.20

Number of Student Interactions by CPL America Reads and Viking Corps Partnership Sites	
Cleveland Public Library Addison	8
Cleveland Public Library East 131st St	209
Cleveland Public Library Fleet	124
Cleveland Public Library Fulton	30

Cleveland Public Library Garden Valley In-Person	32
Cleveland Public Library Garden Valley Remote	159
Cleveland Public Library Glenville	45
Cleveland Public Library Harvard-Lee	39
Cleveland Public Library Hough	410
Cleveland Public Library Langston Hughes	50
Cleveland Public Library Memorial Nottingham	164
Cleveland Public Library Mount Pleasant	7
Cleveland Public Library Rice	116
Cleveland Public Library Rockport	300
Cleveland Public Library South Brooklyn	14
Cleveland Public Library South	134
Total Interactions at all CPL branches	1,841
Davis Aerospace and Maritime High School	310
Koinonia Camp & Conference Center	522
Teen Refugee Response at John Marshall High School	23
Total Interactions at Viking Corps sites	855
Total Interactions at both CPL America Reads and Viking Corps sites/branches	2,696

CPL America Reads and Viking Corps Community Engagement Sites

<p style="text-align: center;"><u>Cleveland Public Libraries</u></p> <ol style="list-style-type: none"> 1. Addison 2. East 131st Street 3. Fleet 4. Fulton 5. Garden Valley (In-Person) 6. Garden Valley (Remote) 7. Glenville 8. Harvard-Lee 9. Hough 10. Langston Hughes 11. Memorial Nottingham 12. Mount Pleasant 13. Rice 14. Rockport 15. South 16. South Brooklyn 	<ol style="list-style-type: none"> 1. Davis Aerospace and Maritime High School 2. Koinonia Camp & Conference Center 3. Teen Refugee Response at John Marshall High School
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Community Engagement Social Media Posts

27 Community Engagement Posts

*N/A for Not Applicable and NP for Not Posted

Post and Date	Twitter Likes	Twitter Retweets	Twitter Engagements	Twitter Impressions	Twitter Video Views	Instagram Likes	Facebook Reaches
2020-2021 End of Year Statistics 7/1/2021	6	3	41	778	N/A	8	26
2020-2021 Community and Civic Feedback 7/6/2021	3	3	22	710	N/A	6	31
Tutor Highlight Raymond McCray 10/12/2021	6	3	20	398	N/A	5	39

Post and Date	Twitter Likes	Twitter Retweets	Twitter Engagements	Twitter Impressions	Twitter Video Views	Instagram Likes	Facebook Reaches
Tutor Highlight and OCE Student Assistant, Skyler Taus 6/6/22	3	4	23	2,094	N/A	6	30
Tutor Highlight Nahid Miage 6/15/22	6	2	14	209	N/A	10	43
Tutor Highlight Forrest Osborn 6/20/22	5	3	17	176	N/A	6	27
Totals	251	105	877	22,984	N/A	234	1,139

Section Three: Voter and Civic Engagement Overview

Voter and Civic Engagement Achievements and Highlights for 2021-2022	Results and Totals
Breakdown of Voter Registrations, Vote By Mail, and Unique Voters During the 2021 - 2022 Academic Year from OCE and NOVA partnership On-Campus Tabling	Fall 192 Voter Registration Cards 112 Vote By Mail Forms 223 Unique Voters
	Spring 37 Voter Registration Cards 25 Vote By Mail Forms 42 Unique Voters
	Cleveland Asian Festival 18 Voter Registration Cards 67 Vote By Mail Forms 70 Unique Voters
Total Number of CSU Students, Faculty, and Staff Registered to Vote or signed up to Vote By Mail During the Summer of 2022	Summer 38 Voter Registration Cards 12 Vote By Mail Forms 39 Unique Voters
Total Number of CSU Students, Faculty, and Staff Registered to Vote During the 2021 - 2022 Academic Year	Totals 285 Combined Total Voter Registration Cards 216 Combined Total Vote By Mail Forms 374 Combined Total Unique Voters

Total Number of CSU Students, Faculty, and Staff Recruited by the OCE as Election Night Ballot Box Openers for the 2021 - 2022 Academic Year Elections	175 Total (78 for Fall and 97 for Spring)
Total Number of On-Campus Voter Registration and Vote By Tables and Canvassing Events 2021 - 2022	43 Total (29 for Fall and 10 for Spring, 4 for Summer)
Number of Campus Vote Project (CVP) Democracy Fellows Hired and Supervised in Fall 2021 and Spring 2022	4 Total; 2 for Fall (Zarai Aquino and Jack Ryan) and 2 for Spring (Lacie Costello and Marissa Perlatti). CVP Fellows received a \$500 stipend for their on-campus engagement work.
Meet the 2021 Cleveland Mayoral Race Candidates Video Series Meet the 2022 11th Congressional District Race Candidates Video Series	Developed a new initiative for the OCE website and social media accounts during 2021 - 2022 called “Meet the Candidates Video Series” as a way to get the CSU Community excited, informed, and engaged with the local elections happening that impact their day to day lives. The series started with the 2021 Cleveland Mayoral Race and was followed up by the 11th Congressional District Race. Candidates were all given the same questions and information for participation. This series and information about the races were linked to our larger Election Resource and Information pages to give visitors a one stop shop for elections. We ran an information Social Media Interview Series related to the 2020 election cycle. Speakers in this series were community professionals who had expertise in a topic related to voting and civic engagement. The series was promoted on our social media pages and over its five week run it received nearly 1,200 views from our campus community. Our social media posts also received support from local and on-campus businesses. The posts covered a variety of important topics and were presented in an informative, nonpartisan, and timely manner. Speakers in this series include; Ginger Christ (Modern Healthcare), Isaac Goff-Mitchell (Host of The Youth Vote), Malek Khawam (Mansour Gavin LPA), and Nate Hall (CEEP). Total of 3,687 views for OCE Cleveland Mayoral Candidate Race Series.
Number of Social Media Posts (Twitter, Instagram, and Facebook) Related to Civic Engagement Fall 2021 to Spring 2022	45
OCE Social Media Account “Likes” (Twitter, Instagram) on Civic Engagement Related Posts, Fall 2021 to Spring 2022	840

Number of Persons reached through OCE Facebook Posts on Civic Engagement from Fall 2021 to Spring 2022	<p style="text-align: center;">1,164</p>
Number of Followers on OCE Twitter Account	<p style="text-align: center;">933 Followers</p>
Number of Followers on OCE Instagram Account	<p style="text-align: center;">431 Followers</p>
Number of Followers on OCE Facebook Account	<p style="text-align: center;">537 Followers</p>
<p>OCE Website Content Updates</p> <p>https://urban.csuohio.edu/oce/office-of-civic-engagement</p> <p>Due to the Cleveland Mayoral Race “Meet the Candidates Video Series” we launched, <u>the OCE website was the most viewed webpage on the Maxine Goodman Levin College of Urban Affairs website during the months of August and September 2021 with a combined total of 12,703 page views.</u></p> <p>For the months of June, July, October, and November 2021, <u>the OCE website remained the second most viewed webpage on the Maxine Goodman Levin College of Urban Affairs, earning nearly 12,000 views combined.</u></p> <p>This website work continues to attract the attention of CSU Marketing and Communications, Dr. Mamadou Seck, Campus Vote Project, Kim Wheeler from Teen Refugee Response, Heights Library, American Red Cross Northern Ohio Region, and the local news media.</p> <p>https://www.csuohio.edu/news/csu-hosts-national-voter-registration-day-event-september-28</p> <p>https://www.csuohio.edu/news/csu-rocks-vote-winth-critical-civic-engagement?_ga=2.128453829.854221109.1655141356-696484580.1622325879</p> <p>https://spectrumnews1.com/oh/cleveland/news/2021/10/04/csu-encourages-community-to-vote</p>	<p>The OCE has remained committed to building and updating our user-friendly website so it can serve as a resource to all CSU internal and external stakeholders. Since this project began in 2020, Anita Ruf-Young and Gabi Pridemore have been creating and updating content for the multiple OCE civic and community website pages. These pages include information on our community service-learning programs and partners, CPL America Reads and Viking Corps, a Director’s message, work opportunities through job postings for OCE civic and community partners, our on-campus Democracy Fellows, numerous OCE press releases and awards, election dates, registering to vote and vote by mail deadlines information, applying to be an Election Day Poll Worker and Election Night Ballot Box Opener, and our “Student Employee Highlight Series” for our Democracy Fellows and CPL America Reads and Viking Corps student workers, candidate video series, and more. Archiving information on the page as it becomes outdated.</p> <ul style="list-style-type: none"> - OCE Director, Anita Ruf-Young, interviewed by Reporter, Tiarra Braddock, Channel 19 on NVRD 2021 at CSU - OCE Director, Anita Ruf-Young, and Graduate Assistant, Gabriella Pridemore, interviewed by Spectrum News 1 Ohio Reporter, Ryan Schmeltz, on NVRD 2021 at CSU - OCE Director, Anita Ruf-Young, interviewed by Content Writer, Peter Chakerian, CSU Marketing and Communications around voter and civic engagement efforts of the OCE - OCE Director, Anita Ruf-Young, featured on CSU’s Instagram and Twitter for NVRD

<p>https://washingtonmonthly.com/2021/08/29/americas-best-colleges-for-student-voting-3/</p> <p>https://abcnews.go.com/ABCNews/biden-administration-pushes-colleges-educate-generation-voters/story?id=84456975</p>	<p>- Press Releases for NVRD and CSU Rocks the Vote with Critical Civic Engagement</p>
<p>Ohio’s 11th Congressional District “Meet the Candidate’s Series” Participants Spring 2022</p>	<p>2 Candidates Featured (Ms. Nina Turner and Ms. Shontel Brown)</p>
<p>Ohio’s 11th Congressional District “Meet the Candidate’s Series” Video Views Spring 2022</p> <p>https://urban.csuohio.edu/oce/2022-ohio-11th-congressional-district-race-information</p>	<p>1,042 (as of 6/27/2022)</p>
<p>Partnership with Northeast Ohio Voter Advocates (NOVA)</p>	<p>The OCE has continued to partner with the Northeast Voter Advocates (NOVA) for voter registration tables to update voter information, register to vote, and register to vote by mail. NOVA and the OCE were able to host 39 on-campus voter registration tables including at CSU’s Magnus Fest and National Voter Registration Day. Hundreds of CSU students have been interacted with throughout the academic year on campus by NOVA and the OCE. NOVA and the OCE hosted a voter registration table at the May 21-22, 2022 Cleveland Asian Festival. NOVA and the OCE will continue on-campus voter registration tables through CSU’s summer semester and upcoming National Voter Registration Day.</p>
<p>National Voter Registration Day September 28, 2021</p>	<p>The OCE reached out and organized a large coalition of partners to join the NVRD events on campus for 2021’s National Voter Registration Day on September 28, 2021. Partners included: Campus Vote Project (CVP), NOVA, NAACP Greater Cleveland, LWV Greater Cleveland, CCBOE, Alpha Kappa Alpha, and National Voter Registration Day. The OCE drafted a press release for CSU University Marketing and Communications contact, Alison Bibb-Carson, to promote the event which was picked up by Cleveland 19 News and Spectrum News 1 Ohio. Both news outlets came to campus to film and interview the OCE.</p> <p>With our partners, The CSU Office of Civic Engagement hosted several tables on campus and canvassed campus to help Vikes get vote ready for the upcoming General Election on November 2, 2021. The</p>

	<p>OCE, along with our partners, offered students, faculty, and staff the opportunity to register to vote, update their voter registrations, fill out a vote by mail applications, find their polling location, and to engage with our local and national nonpartisan civic organizations and our CVP Democracy Fellows.</p> <p>In three hours on NVRD, the OCE and our partners interacted with hundreds of CSU students and collected 60 voter registrations and 14 vote by mail applications.</p>
<p>‘See You at CSU Days’ with OCE Partners NOVA and American Red Cross Northern Ohio Region June 28, 2022</p>	<p>The OCE attended ‘See You at CSU Days’ on June 28, 2022 with partners; Northeast Ohio Voter Advocates (NOVA) and new community service-learning partner, American Red Cross Northern Ohio Region. Susan Alcorn, NOVA volunteer, collected 38 Voter Registrations, 12 Vote By Mail applications, and interacted with 39 unique voters. 20 individuals signed up with James Kazel, Red Cross Senior Volunteer Recruitment Specialist, to be contacted for future volunteer opportunities with the Red Cross.</p>
<p>Plain Dealer Scholarship</p>	<p>OCE was given a scholarship that had been unutilized for at least 17 years. There is almost \$50,000 that is immediately spendable for awards to students and the scholarships focus on community and civic engagement work. Scholarship criteria were rewritten and meetings with Advancement and the funder were held by OCE Interim Director, Anita Ruf-Young. Due to staff shortage, further progress has been suspended.</p>
<p>Honors, Awards and News</p>	<p>Voter Friendly Campus Designation awarded and is in effect from 2021 to 2022.</p> <p>The OCE’s “Meet the Candidates Series” for 2021 Cleveland Mayoral Race was featured on CEEP’s website.</p> <p>The OCE’s “Meet the Candidates Series” was utilized as a template by the University of Cincinnati for their 2021 Mayoral Election.</p> <p>The work of the OCE led to CSU being named one of, “America’s Best Colleges for Student Voting: The</p>

**schools doing the most to turn students into citizens.”
by Washington Monthly, on August 29, 2021.**

Voter and Civic Engagement Partners for 2020 to 2021

<u>Campus Partners</u>	<u>Community Partners</u>
<ol style="list-style-type: none"> 1. The Michael Schwartz Library 2. CSU First Year Experience ASC101 3. Alpha Kappa Alpha 4. Campus International School 5. CSU Office of Sustainability 6. CSU Department of Athletics 7. The CSU Student Athletic-Advisory Committee 8. Interim Chief Diversity Officer in the Office of Inclusion and Multicultural Engagement 9. CSU Alpha Kappa Alpha 10. CSU AIGA 11. CSU SGA 12. Levin College Faculty 13. Viking Outfitters 14. CSU Faculty 	<ol style="list-style-type: none"> 1. The League of Women Voters of Greater Cleveland 2. Northeast Ohio Voter Advocates 3. Campus Vote Project 4. Campus Election Engagement Project 5. Cuyahoga County Board of Election 6. Work Elections 7. Bird Rides 8. Ginger Christ (Modern Healthcare) 9. Isaac Goff-Mitchell (Host of The Youth Vote) 10. Malek Khawam (Mansour Gavin LPA) 11. Nina Turner (2022 Ohio’s 11th Congressional District Candidate) 12. Congresswoman Shontel Brown (2022 Ohio’s 11th Congressional District Candidate Candidate) 13. Cafe Aroma, Rascal House, Sittoo’s 14. Ohio Environmental Council 15. Cleveland NAACP 16. American Red Cross

Section Three: Voter and Civic Engagement Overview

Civic Engagement Social Media Posts

45 Civic Engagement Posts

*N/A for Not Applicable and NP for Not Posted

Post and Date	Twitter Likes	Twitter Retweets	Twitter Engagements	Twitter Interactions	Twitter Video Views	Instagram Likes	Facebook Reaches
OCE Partnership for Cleveland Mayoral Candidate Forum 7/15/2021	6	3	53	673	N/A	6	104

Post and Date	Twitter Likes	Twitter Retweets	Twitter Engagements	Twitter Interactions	Twitter Video Views	Instagram Likes	Facebook Reaches
CSU's Inclusion In Washington's Monthly 2021 Best Colleges for Student Voting Honor Roll 9/9/2021	15	6	107	2,710	N/A	13	85
Vikes Be Vote Ready 9/13/2021	12	6	143	3,148	N/A	8	26
One Week To Go- National Voter Registration Day 9/21/2021	21	13	151	6,871	N/A	7	27
One Day To Go- National Voter Registration Day 9/27/2021	11	6	36	2,064	N/A	9	31
Anita Ruf-Young Voter Registration Video 9/28/2021	11	4	83	940	165	1	N/P
OCE NVRD Event Success 9/28/2021	9	4	158	2,836	N/A	32	N/P
Register To Vote for General Election 10/4/2021	14	8	59	2,638	N/A	8	19
CSU Helps Community Get Engaged In Elections 10/4/2021	14	7	40	1,557	N/A	10	22

Post and Date	Twitter Likes	Twitter Retweets	Twitter Engagements	Twitter Interactions	Twitter Video Views	Instagram Likes	Facebook Reaches
Exercise Your Right To Vote By Voting Early 10/18/2021	12	6	83	2,348	N/A	9	22
ISO Ballot Box Openers- 100 Positions Available \$15/hour 10/20/2021	7	5	47	846	N/A	15	N/P
VOTE- CSU Rocks The Vote with Critical Civic Engagement 10/26/2021	8	1	18	379	N/A	15	16
Marissa Perlatti Election Night Ballot Box Opener Video 10/30/2021	12	5	88	1,822	359	1	57
Election Day is Here - Find Polling Location 11/2/2021	14	8	48	2,954	N/A	7	N/P
Reminder For Cuyahoga County Board of Election Ballot Box Opener Workers 11/2/2021	6	3	30	426	N/A	6	20
Veterans Day- 11/11/2021	8	3	29	355	N/A	N/P	N/P
Interest In Civic Engagement Around Voter Registration & Elections Google Form 1/20/2022	16	6	84	3,180	N/A	16	18
Propel Ohio-Collegiate Leadership Summit 1/27/2022	9	5	41	1,505	N/A	11	22

Post and Date	Twitter Likes	Twitter Retweets	Twitter Engagements	Twitter Interactions	Twitter Video Views	Instagram Likes	Facebook Reaches
Cleveland Votes Job Posting 2/15/2022	13	6	65	718	N/A	N/P	N/P
NOVA Job Posting 2/28/2022	4	3	16	274	N/A	7	16
Democracy Fellow State Of The Union Address 3/1/2022	6	3	26	367	N/A	1	26
Spring 2022 Voter Registration Table Dates 3/4/2022	7	5	17	651	N/A	8	24
Ways YOU Can Help The Citizens of Ukraine 3/9/2022	15	12	108	1,246	N/A	14	16
Democracy Fellow Highlights Marissa Perlatti & Lacie Costello 3/24/2022	6	3	27	343	N/A	17	240
OCE Slideshow for 2022 Elections Information and Deadlines 3/31/2022	10	5	55	484	94	9	16
OCE Election Night Ballot Box Opener Job Posting & QR Code 4/6/2022	9	5	37	358	N/A	19	17
72 Vikings signed up to be Election Night Ballot Box Openers! Still Need More to Sign Up 4/11/22	7	4	35	475	N/A	8	16

Post and Date	Twitter Likes	Twitter Retweets	Twitter Engagements	Twitter Interactions	Twitter Video Views	Instagram Likes	Facebook Reaches
Liberate the Vote On-Campus Event Presented by Alpha Phi Alpha and Students for Nina Turner 4/14/22	38	15	148	12,751	N/A	N/P	N/P
OCE Launches "Meet the Ohio 11th Congressional District Candidate Series", First Candidate Posted is Nina Turner 4/19/22	12	6	75	1,052	N/A	21	25
Party to the Polls Near Campus Event 4/26/22	11	7	41	596	N/A	9	N/P
"Meet the Ohio 11th Congressional District Candidate Series", Second Candidate Posted is Shontel Brown 4/27/22	4	3	42	207	N/A	4	16
Thank You to the 91 Vikings that Signed Up to be Election Night Ballot Box Openers 4/29/22	6	3	26	229	N/A	5	12
Check Out the Ohio's 11th Congressional District Candidates' YouTube Videos and Profiles on OCE Website 4/29/22	5	6	73	430	N/A	9	15

Post and Date	Twitter Likes	Twitter Retweets	Twitter Engagements	Twitter Interactions	Twitter Video Views	Instagram Likes	Facebook Reaches
Polling Information, Make a Plan to Vote and What to Bring to the Polls Democracy Fellow Slide 5/2/22	8	4	22	233	N/A	4	13
Democracy Fellows Video Why the Primary Election is Important and Making a Plan to Vote in upcoming Primary and General Election 5/2/22	3	2	20	139	32	13	12
Get Out & Vote TODAY in the Primary Election - Polls Are Open! 5/3/22	7	6	37	1,535	N/A	NP	NP
OCE and Levin College are Proud Associate Sponsors of the Cleveland Asian Festival 5/12/22	10	7	34	1,089	N/A	7	20
OCE is excited to be at the Cleveland Asian Festival with NOVA 5/19/22	9	6	28	1,356	N/A	17	22
Totals	433	233	2,454	66,016	485	407	1,164

OCE YouTube Video Statistics

10 OCE videos total; Total Views for all 10 videos combined: 4,876

<https://www.youtube.com/playlist?list=PLVmVSCgT7YR0oeLMSFTkR5My2R60Xf>

[ivp](#)

The Cleveland Mayoral Race, while videos were posted during 2020-2021 academic year, and the Election took place this year 2021-2022 which drove more videos closer towards election.

Cleveland Mayoral Race YouTube Videos	Date Posted	Total YouTube Video Views
Meet the Cleveland Mayoral Candidates: Ross DiBello	3/8/2021	506
Meet the Cleveland Mayoral Candidates: Justin Bibb	3/17/2021	1,345
Meet the Cleveland Mayoral Candidates: Arthur O’Kostendt	5/5/2021	692
Meet the Cleveland Mayoral Candidates: Zack Reed	5/3/2021	625
Meet the Cleveland Mayoral Candidates: LaTorya Witcher	5/10/2021	518

OCE YouTube Video & Date Posted	Date Posted	OCE YouTube Video Views
Making Sense of the Crowded Cleveland Mayoral Candidate Field as the Application Deadline Looms (Interview with Anita Ruf-Young)	4/24/2021	258
Office of Civic Engagement- Civic Holidays and Elections Information	4/2/2022	13
OCE Primary, Special, and General Elections 2022	4/2/2022	22
Meet the Ohio 11th Congressional District Candidates: Nina Turner	4/19/2022	943
Meet the Ohio 11th Congressional District Candidates: Shontel Brown	4/27/2022	99

Section Four: America Reads and Viking Corps Comments and Feedback

Part A: Program Evaluation by Site Supervisors

Viking Corps

“Please send us more applicants! We would LOVE to have more of your students! Jess (Jessica Ritchey) has been a great representative of CSU and she has helped us accomplish tasks and goals and helped us move forward in our purpose!!”

-Randy Brookes, Koinonia Camp and Conference Center

“I am thankful for the relationship that Anita and Gabi have worked to build with me and with Davis. Their communication, understanding, and flexibility is so appreciated. They really put time into building relationships with their sites. Having repeat and enthusiastic tutors has really helped to build relationships. With many of the tutors this year, it is like they are part of our staff and yet I also see them as "our students." When communication is strong, we really build a relationship and I care about them just as much as I do for our own students. It is the same with our staff and students, they are so bummed when they find out a tutor is no longer assigned to Davis. There will never be enough people at a school. There will always be a teacher or student needing support. CSU tutors always step up to the task.”

-Lauren Bowen, Davis Aerospace and Maritime High School

The Cleveland Public Library's partnership with the Office of Civic Engagement at CSU has been successful in helping CMSD students improve their grades, reading comprehension, and confidence in themselves as learners. In addition, the library has seen an increase in student usage of its resources and services over the past three years. As the library continues to push for student engagement and literacy, this partnership will be even more important in the years to come.

-Aaron B. Mason, Director of Community Engagement, Cleveland Public Library

“This program has been amazing for our students at John Marshall. The students have brought a new spark and excitement to the Teen Response program. Having college students and even one who graduated from John Marshall is great for our students who are looking for guidance about college and advice for the trials and tribulations of high school. Working with the Office of Civic Engagement in this partnership has been a highlight of the school year. I'm very excited to begin a partnership for years to come that benefits both CSU students and Teen Response students. Anita and Gabi have been so helpful and informative. They are accessible when I have questions, and are great about keeping in touch about expectations. They are very professional and dedicated, and I really appreciate that. Thank you for all you have done to help the Teen Response program this year!”

-Kim Wheeler, Teen Refugee Response at John Marshall High School

[CPL America Reads](#)

“This has been a wonderful year for the program! The tutors have been used more than any other year and they did a great job. The program has been a huge benefit to the community with a few dedicated kids that came almost daily. Thank you so much for providing this service.”

-Lexy Kmiecik, Cleveland Public Library Hough Branch

“Your service provides a positive resource that benefits the Central-Kinsman Community.”

-Donald Smith, Cleveland Public Library Garden Valley Branch In-Person

“The children benefit from the tutoring sessions.”

-Donald Smith, Cleveland Public Library Garden Valley Branch Remote

“Overall, I am pleased with the program. It provides opportunities for students that need help with their homework and school projects.”

-William Bradford, Cleveland Public Library Langston Hughes Branch

“We really enjoy offering the program and the relationship between CPL and Viking Corps. Anita is especially responsive this year, which makes the experience more interactive. Thank you!”

-Kristen Schmidt, Cleveland Public Library Harvard-Lee Branch

“Finding a bilingual tutor for Fulton has been a game changer!! Thank you so much and she is AMAZING!”

-Leslie Barrett, Cleveland Public Library Fulton Branch

“Although we didn't have a lot of students, the tutors really helped the ones we did. Our tutors had a broad range of knowledge on a variety of subjects. The kids enjoyed working with them and establishing relationships with them.”

-Tracie Forfia, Cleveland Public Library Fleet Branch

“This program is very much needed in our community. We are surrounded by 5 CMSD schools and they are in constant need of tutoring for their students. As a branch, we have spread the word about this amazing program and we have been successful in obtaining students for the program. One thing that we would like to see is more bilingual (Spanish & English) tutors for our Spanish speaking patrons. All 5 CMSD schools that we cater our services to have a strong Latino community. Thank you so much for allowing us to have your wonderful CSU tutors!”

-Jaime Declet and Jennifer Moncayo, Cleveland Public Library South Branch

“The program allows our various student patrons access to help with homework and projects which allows them the extra academic support they need; extremely valuable!”

-Whitney Johnson, Cleveland Public Library Rice Branch

“I feel the community really needs this program.”

-Tammy Houghton, Cleveland Public Library South Brooklyn Branch

“The connections the tutors forge with the kids are worthwhile and have lasting effects, in a positive way.”

-Jeannie Gielty, Cleveland Public Library Glenville Branch

“It's a great program with bilingual tutors.”

-Leslie Barrett & Beverly Austin, Cleveland Public Library Fulton Branch

“Thank you for providing quality tutoring services for the children at the East 131 Branch!”

-Marina Marquez, Cleveland Public Library East 131st Branch

“I appreciate that Anita and Gabi continued to work to fill our sub need on days where we didn't have coverage.”

-Forrest Lykins, Cleveland Public Library Rockport Branch

“I believe my community benefits from this program.”

-Tamara Means, Cleveland Public Library Addison Branch

“The America Reads tutors and program has benefited the participants and their families. I look forward to the program returning to Memorial-Nottingham next school year.”

-Pasha Moncrief Robinson, Cleveland Public Library Memorial Nottingham Branch

Part B: Tutor and Student Worker Evaluations by Site Supervisors

Viking Corps

“Jessica (Ritchey) is reliable, dependable, follows through, coccineous, and always does great work.”

-Randy Brookes, Koinonia Camp and Conference Center

“Ellen (Barrett) works well with our students. She is fully engaged when present and genuinely excited for students when they succeed. She is also always up to take on any task, which is helpful in the admin office and classrooms.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Sir (Brown) communicates well which demonstrates his commitment to his work. When present he has helped in several ways.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Dylan (Calaway) was awesome. Really excited to be here and to work with any student. A natural motivator.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Rhamiel Cody (De Leon) does what he is asked to by the branch. While he is more introverted, we hope that his interactions will improve with experience over time.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Katie (Frederick) worked well with staff and students and would always take on any task asked of her.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Champ! Ashlyn (Juillerat) has been great. She works well with students and staff. Always seems excited to be here. Communicates any concern. She takes on any task. She's great.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Nahid (Miage) is just a rockstar. She is always here. She is always pleasant. Our staff know her and ask for her. With her schedule, she is here the most and has just helped so many kids. She is a huge help to me in the office at times. I always want her here.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Zachary (Monce) worked well with students. When staff paired him with students he did well. He would take on any task asked.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Aliza (Quick) is just amazing. She works so well with our students and staff. Both ask when she is going to be here. She really spends focused one-on-one time with students to review or teach the material. She's just great.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Khalil (Thomas) is awesome. He is definitely a self-starter. He jumps right in and works with kids. He keeps students on task. He has a great relationship with our students and teachers. He brings so much energy to a room. If he sees something that needs done he does it, he doesn't wait. He will also do anything asked.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Kandice (White) is amazing. She has such strong academic skills and teaches those to students while she is working with them. She is always full of energy, and you can see her smile under her mask. If it's a slow day with students, she will come to the office to ask if other tasks need to be completed.”

-Lauren Bowen, Davis Aerospace and Maritime High School

“Emma (Norton) has jumped right in and helped our students from her first day. She is very thoughtful with how she approaches students and encourages them to share their ideas. Many of our students lack confidence and just want tutors to give them the answers. Emma has a way of helping them but also getting them to have enough confidence to do the work independently in some cases. Emma is a wonderful addition and we often talk about individual students and issues that may be impacting their learning. Emma is a great asset, and she should be even more confident in her abilities.”

-Kim Wheeler, Teen Refugee Response at John Marshall High School

“Leehana (Vernet-Vinson) is amazing! She is always so upbeat and seems to truly enjoy working with our students. We love that she graduated from John Marshall, and this has been a great connection. Many of our students remember her when she was a student at Marshall. Leehana really connects with our students and encourages them. She also has shared college advice which has been helpful. She is very dedicated, I just wish we had her more days!”

-Kim Wheeler, Teen Refugee Response at John Marshall High School

[CPL America Reads](#)

“Skyler (Reed) has been a wonderful tutor here at the Hough Branch! We have really appreciated her hard work with the youth this year. The tutors were used more this year, than I have ever seen, and the tutors were consistently on time and had great attitudes. Great job!”

-Lexy Kmiecik, Cleveland Public Library Hough Branch

“Jenna (Ruiz) has been a wonderful asset to the Hough Branch this year! She has been consistently on time and with a good attitude. Thank you for your hard work, the kids have really appreciated it.”

-Lexy Kmiecik, Cleveland Public Library Hough Branch

“Skyler (Taus) has been a wonderful asset to the Hough Branch. Skyler is consistently on time and has a good attitude when she works with the youth. She worked hard to keep the youth engaged and did a wonderful job! Thanks so much!!”

-Lexy Kniecik, Cleveland Public Library Hough Branch

“Kyla (Houston) was very thorough and patient when helping the children who attended.”

-William Bradford, Cleveland Public Library Langston Hughes Branch

“Kendall (Taylor) is always on time and ready to offer her services. She approaches children in the branch to ask if they have homework or help them look for books.”

-Kristen Schmidt, Cleveland Public Library Harvard-Lee Branch

“Nina (Floyd) was kind and professional.”

-Kristen Schmidt, Cleveland Public Library Harvard-Lee Branch

“Julianna (O'Donnell) has strong communication skills, and engages the community.”

-Donald Smith, Cleveland Public Library Garden Valley Branch

“Rachel (Williams) exhibits professionalism while dealing with the community.”

-Donald Smith, Cleveland Public Library Garden Valley Branch

“Taryn (Pryor) demonstrates the ability to connect with the community.”

-Donald Smith, Cleveland Public Library Garden Valley Branch

“Dylan (Calaway) is highly professional, dependable and friendly.”

-Andrea Csia, Cleveland Public Library Garden Valley Branch Remote

“Breonna (Glowacki) is smart, enthusiastic and committed.”

-Andrea Csia, Cleveland Public Library Garden Valley Branch Remote

“Faith (Langdon) is very dependable. professional and enthusiastic.”

-Andrea Csia, Cleveland Public Library Garden Valley Branch Remote

“Samaya (Kala) was very knowledgeable and was of help to the children she worked with.”

-Tracie Forfia, Cleveland Public Library Fleet Branch

“Prosper (Obasi) worked well with the children that needed homework help. He was able to engage with them and they enjoyed interacting with him.”

-Tracie Forfia, Cleveland Public Library Fleet Branch

“Hailey (Shane) is a wonderful tutor and the kids love her! She engages with the kids and really seems to enjoy their company. She is patient, thorough, and calm. There is one child that comes to the branch who can get a bit rowdy. Hailey never needed us to step in and help. She was able to gently redirect the child back to the task at hand. We all hope she is able to come back to Fleet next year!”

-Tracie Forfia, Cleveland Public Library Fleet Branch

“Diana (Vilshanetska) is a wonderful tutor! On her first day, she was walking around the branch introducing herself to the kids and seeing if they needed help with their homework or wanted someone to read with. Diana is very kind, patient, and calm. The kids love her! Diana gets along well with library staff, the other tutors, and, of course, the children. Diana always asks the library staff if they need any help. She is one of the best tutors I've met in my time at the library. I hope she is at the Fleet Branch again next year!”

-Tracie Forfia, Cleveland Public Library Fleet Branch

“Brayden (Wormely) did a nice job working with the kids. He would use the dry erase board to help them with their math problems and read with them when they finished their homework. The kids liked him and he seemed to be building relationships with them.

-Tracie Forfia, Cleveland Public Library Fleet Branch

“Julianna (O'Donnell) was a great asset to the tutoring program. She was always willing to help with branch duties in any way she could when no students were available for tutoring. She helped create crafts for the younger patrons at the branch. She constantly introduced herself and promoted the tutoring program to patrons. When she did get students for tutoring, she helped them in the subject that they needed very thoroughly.”

-Jaime Deplet and Jennifer Moncayo, Cleveland Public Library South Branch

“Katie (Frederick) has really grown as a tutor this past year. She is very patient when it comes to teaching a subject to students. She makes sure that the student understands the subject they are currently working on before moving on to the next assignment. She also is great at promoting the tutoring program to parents and students that enter the branch.”

-Jaime Deplet and Jennifer Moncayo, Cleveland Public Library South Branch

“Amari (McNeily) is an excellent tutor. She is very passionate and patient when it comes to teaching a certain subject to a student. Her patience comes handy when there is a language barrier, but that doesn't stop her from providing the student with the help they are seeking. Students are always asking what days she will be in because they prefer her to tutor them. When there is downtime, she is always asking the library staff how she can be of assistance throughout the branch. She has created many crafts for the younger patrons at the South Branch.”

-Jaime Deplet and Jennifer Moncayo, Cleveland Public Library South Branch

“Although Lauren (Smith) has been a tutor at our location for a brief time, she has shown a magnificent work ethic with the tutoring program. She is great at tutoring and makes sure that the subject is understood by the student. She has also helped create crafts for the young patrons of the South Branch. She is kind to the students and staff of the branch.”

-Jaime Deplet and Jennifer Moncayo, Cleveland Public Library South Branch

“Dylan (Calaway) works with each patron on their level. He has an excellent ability at making connections with each patron, no matter where they may be on the academic scale. He makes his patrons feel very comfortable asking questions.”

-Leonard Burks, Cleveland Public Library Garden Valley Branch

“Maddie (Troyer) is very polite and has a great rapport with the youth patrons. She is on time and professional.”

-Whitney Johnson, Cleveland Public Library Rice Branch

“Martinique (Jackson) is very friendly and does a nice job building rapport with the youth patrons

-Whitney Johnson, Cleveland Public Library Rice Branch

“Esther (Opoku) was good at meeting students where they are academically.”

-Leonard Burks, Cleveland Public Library Garden Valley Branch

“Mikayla (Jacobs) was very friendly and open when her assistance was requested.”

-Shayla Boyce, Cleveland Public Library Mt. Pleasant Branch

“Breonna (Glowacki) strengths are in her ability to draw the child into the subject being discussed and needing improvement.”

-Leonard Burks, Cleveland Public Library Garden Valley Branch

“Zachary (Monce) demonstrated an excellent work ethic and communicated effectively. He also showed excellent demeanor when tutoring a child who could not read, but the mother wanted him to go over three subjects within an hour with the child.”

-Tammy Houghton, Cleveland Public Library South Brooklyn Branch

“Rhamiel Cody (De Leon) has a great work ethic. He's patient and has assisted staff with programming when no one is present for tutoring.”

-Tammy Houghton, Cleveland Public Library South Brooklyn Branch

“Rhaeya (Henderson) is both dedicated and excited about working as a tutor. She's always friendly, on time, patient, and eager. It was a great experience having her at our location.”

-Tammy Houghton, Cleveland Public Library South Brooklyn Branch

“Reem (Abumeri) is always willing to help whenever needed. A very engaged and polite tutor.”

-Jeannie Gielty, Cleveland Public Library Glenville Branch

“Hannah (Eikleberry) is very patient and kind with her students. She is engaging and polite.”

-Jeannie Gielty, Cleveland Public Library Glenville Branch

“Andrea (Garcia-Paez) is great with the children and is a very competent tutor.”

-Leslie Barrett & Beverly Austin, Cleveland Public Library Fulton Branch

“Molly (Mantei) has engaged with all the children at East 131 and provided quality tutoring services. The children love Molly and she mutually cares for them as well. Parents have expressed their gratefulness for Molly's service. We look forward to Molly's return next year!”

-Marina Marquez, Cleveland Public Library East 131st Branch

“Chris (Bokumbe) has inspired more of our male students to participate in the tutoring program. He provides quality tutoring services and genuinely cares for the children who reciprocate their appreciation for Chris. The children often ask if Chris will be at the branch to tutor them.

-Marina Marquez, Cleveland Public Library East 131st Branch

“Victoria (Gonzales) has provided quality tutoring service for the youth at East 131. She has developed a bond with several of our teens who seek her assistance and enjoy talking with her about popular culture topics.”

-Marina Marquez, Cleveland Public Library East 131st Branch

“Jamaría (Glover) has inspired a love for reading with youth and started an impromptu book club reading with them weekly.”

-Marina Marquez, Cleveland Public Library East 131st Branch

“Makayla (Pettiford) has inspired a love for reading with youth and started an impromptu book club reading with them weekly.”

-Marina Marquez, Cleveland Public Library East 131st Branch

“Madison (Crenshaw) provided quality tutoring services and genuinely cared for the children.”

-Marina Marquez, Cleveland Public Library East 131st Branch

“Sir (Brown) is very patient and takes the time to explain topics in depth with students.”

-Forrest Lykins, Cleveland Public Library Rockport Branch

“Forrest (Osborn) is consistent and able to help multiple students at a time.”

-Forrest Lykins, Cleveland Public Library Rockport Branch

“Jamaría (Glover) has been polite and cooperative with students and staff.”

-Forrest Lykins, Cleveland Public Library Rockport Branch

“Raven (Grice) has been very respectful of staff and patrons”

-Tamara Means, Cleveland Public Library Addison Branch

“Mckenna (Howard) was always engaging with kids in our branch - whether they needed tutoring or not. She would read stories with kids who were waiting for their parents or who came in quickly to look for a book. While she did not have a lot of opportunities to work with a variety of students needing help, she nonetheless taught a variety of skills to those whom she did work with, including an older student needing math help, I believe. She will be a great educator.”

-Olivia Morales, Cleveland Public Library Harvard-Lee Branch

“Molly (Mantei) was a very engaging tutor. Like Mckenna, she engaged with any child that came in the branch. When she did have opportunities to tutor some children, she did so with patience and kindness.”

-Olivia Morales, Cleveland Public Library Harvard-Lee Branch

“Kara (Mosser) arrived on time and worked well with the youth which was wonderful.”

-Whitney Johnson, Cleveland Public Library Rice Branch

“Miriam (Sajjad) 's interaction with the children was great. You could see that both the children and tutor were enthused to be engaged.”

-Tammy Houghton, Cleveland Public Library South Brooklyn Branch

Part C: Program Evaluation by Students

Additional Comments or thoughts about the CPL America Reads and/or Viking Corps program.

Viking Corps

“The pay increase that CPL America Reads gave really helped out especially with the travel to and from work. I was very grateful to receive the pay increase and it did help me out with the expense in traveling to and from work.”

-Hannah Eikleberry, Cleveland Public Library Glenville Branch

“I've had such a positive experience working as a tutor for the past two years. Both Anita and Gabi are so helpful with any questions I may have, they're easy to talk to, and are always so understanding, no matter what. Although I have not tutored many students, being in the amazing library environment that I've been assigned to has been great. I like being able to help the children or staff if needed, while being able to gain more insights about children in general. Gaining this experience has been so helpful since I will become a teacher in the future. I look forward to going to my library site and hope to continue with it for the rest of my years at CSU.”

-Rhaeya Henderson, Cleveland Public Library South Brooklyn Branch

“Anita and Gabi are phenomenal— they are extremely accommodating with schedule/location changes; very prominent about keeping tutors up to date; provide efficient ways to log hours; generous, understanding, kind, and appreciative. I give genuine respect and gratitude for their actions and work ethic. Thank you Anita and Gabi for an amazing fall and spring semester being a part of this exceptional program.”

-Dylan Calaway, Cleveland Public Library Garden Valley REMOTE

“I am so glad I decided to work for CPL. These children are so fun to work with and they have progressed so much since the beginning of the fall semester!”

-Jenna Ruiz, Cleveland Public Library Hough Branch

“Great communication all around, which is very helpful.”

-Aliza Quick, Davis Aerospace and Maritime High School

“The Viking Corps Program has been great to work with. They have been very flexible with my student teaching schedule and willing to work with the hours I am able to schedule at Koinonia. The raise in pay has also been helpful to cover the rising costs of bills and other necessities.”

-Jessica Ritchey, Koinonia Camp and Conference Center

“Anita was always so kind and understanding in every circumstance in which I needed to call off work.”

-Rachel Williams, Cleveland Public Library Garden Valley Branch

“I loved working as a tutor. Anita and Gabi are really flexible with personal issues and being able to be off for them. They are a really caring team and understand that we all have a life outside of tutoring.”

-Ellen Barrett, Cleveland Public Library Langston Hughes Branch and Davis Aerospace and Maritime High School

“The program is near perfect for a busy student, I have the time I need to get my work done that'd otherwise not exist at a typical job, it's optimized for students.”

-Sir Brown, Cleveland Public Library Rockport Branch and Davis Aerospace and Maritime High School

“I think this is a great program that is greatly managed. I really appreciate the clear communication that takes place regarding updates.”

-Molly Mantei, Cleveland Public Library East 131st St Branch

“Working for the CPL America Reads Program has been wonderful. I really appreciate Anita and Gabi's help and their guidance. I felt prepared going to my work site because of how informative they were during the interview and hiring process, and they both helped immensely with any questions I had with the paperwork. I also appreciated the emails that were sent out and I always felt that if I needed anything I could reach out. It was helpful to receive the emails. Anita and Gabi always kept us up to date and shared information that made a positive difference at our work sites.”

-Kendall Taylor, Cleveland Public Library Harvard Lee Branch

“Very flexible program to help accommodate college students.”

-Kara Mosser, Cleveland Public Library Rice Branch

“I enjoy working for the Viking Corps Program because they are very flexible with any call-offs and schedule changes. They also respond in a timely manner, which is always appreciated. The Viking Corps Program allowed me to meet people and make connections I wouldn't have been able to without them. I hope that I am able to be a part of this program for the next three years I am in college.”

-Kandice White, Davis Aerospace and Maritime High School

“Working with CPL America Reads has been incredibly helpful in my academic success at CSU. The increase in pay helped me through the raising of gas prices and the flexibility with my schedule has allowed me to be successful not only at work, but with my classes. This job has been a great success for my freshman year and has allowed me to also connect with the community.”

-Madeline Troyer, Cleveland Public Library Rice Branch

“You're all very kind and accommodating, and it's been a joy to work for you :)”

-Ashlyn Juillerat, Davis Aerospace and Maritime High School

“I truly have enjoyed working for the CPL America Reads program. I learned a lot about the future kids of Cleveland and I am happy to say that through this job I have made a positive impact. With the increase of prices on everything, especially gas, I appreciated the fact that CPL America Reads greatly appreciates its workers and gave us a pay raise. One thing I will for sure love about this program is the flexibility with call-offs! Both Gabi and Anita helped me tremendously every time I had a problem and were fast on replying to emails or messages. I truly have nothing negative to say about this program.”

-Victoria Gonzales, Cleveland Public Library East 131st St Branch

“This program has been a great experience!”

-Dylan Bastian, Cleveland Public Library Rockport Branch

“CPL American Read was very understanding when it came to your time and schedule which made it easier for you to show up to work.”

-Abderraham Rouiha, Cleveland Public Library South Brooklyn Branch

[CPL America Reads](#)

“I’m glad I started working for the CPL America Reads Program. It has been a good experience and a fun/engaging way to make money while still being a full time student.”

-Skyler Taus, Cleveland Public Library Hough Branch

“I loved working as a tutor. Anita and Gabi are really flexible with personal issues and being able to be off for them. They are a really caring team and understand that we all have a life outside of tutoring.”

-Breanna Glowacki, Cleveland Public Library Garden Valley REMOTE

“I found it really helpful that Anita and the staff are always understanding with school and knowing it should come first. Also I think engaging with the children and staff helps me learn and enlighten my mood.”

-Hailey Shane, Cleveland Public Library Fleet Branch

“I am incredibly grateful for this experience and opportunity! I love that I am playing a small role and helping and getting to know my Cleveland community! I absolutely love my site and have built great relationships with the librarians. I'd love to continue that again next semester at the same site. :)”

-Reem Abumeri, Cleveland Public Library Glenville Branch

“I appreciate this job and the flexibility of being able to choose the library that is closest to me to work at! Everyone is so helpful in answering questions and with the understanding of the Bi-Weekly Log.”

-Brianna Yeager, Cleveland Public Library Memorial Nottingham Branch

“I love working for CPL America Reads, they accommodate my school schedule and make it a stress free environment for call offs. The raise they gave this year was very kind and very much appreciated. I look forward to working with America Reads in the future.”

-Diana Vilshanetska, Cleveland Public Library Fleet Branch

“Working for CPL has been even better than I thought it would be. Connecting with the community by meeting staff members, new friends in fellow students, and amazing kids I got to tutor. It has also been amazing how understanding and helpful Anita and Gabi have been when it comes to questions I have about payroll or needing to call off for a day. This job is by far my favorite experience I’ve had this academic year.”

-Julianna O’Donnell, Cleveland Public Library South and Garden Valley Branches

“I very much appreciate the compassion demonstrated by program staff.”

-Forrest Osborn, Cleveland Public Library Rockport Branch

“I appreciate the flexibility with this job!”

-Lauren Smith, Cleveland Public Library South Branch

“This is the best job for college students!”

-Saba Bekuretsion, Cleveland Public Library Addison Branch

“Gabi and Anita are both easy to talk to and communicate with when needed.”

-Jamaria Glover, Cleveland Public Library Rockport and East 131st St Branches

“I really enjoyed tutoring online!”

-Ester Opoku, Cleveland Public Library Garden Valley REMOTE

“This job is ideal for college students. This job is very flexible and understanding.”

-Kyla Houston, Cleveland Public Library Langston Hughes and East 131st St Branches

“I like the flexibility this job allowed me.”

-Mickayla Jacobs, Cleveland Public Library Mount Pleasant Branch

“I am glad I had an opportunity to get this position to work with the kids that I have been working with. I also hope that I will be able to continue this job through the fall.”

-Taryn Pryor, Cleveland Public Library Garden Valley and Rockport Branches

“CPL America Reads is a wonderful program and I am very thankful I had the opportunity to work with them. They were very considerate with my many personal issues and made it easier for me to work without any problems. Also the students that I had the privilege to work with really do appreciate it. They truly are making a difference and helping a lot of students. it is a wonderful program that I am very glad I had the privilege to work with.”

-Jacob Gabel, Cleveland Public Library Addison Branch

Section Five: Voter and Civic Engagement Comments and Feedback

Part A: Testimonials by Select Partner Organizations

"Northeast Ohio Voter Advocates (NOVA) admires the CSU Office of Civic Engagement for their partnership with civic organizations and commitment to community service, especially concerning voting. In 2021, NOVA registered 187 students and provided Vote by mail applications to 111 students. Overall, 223 students completed either or both forms. CSU's Office of Civic Engagement advances voter education via recruiting poll workers, providing voter-related student internships, and using strategic social media messages on voting and related civic issues. Their presence on campus is a constant reminder to students about their active role in the community as an educated citizen. "

-Susan Alcorn, NOVA Volunteer

"Cleveland State University's Office of Civic Engagement has continued to push students in their civic growth and democratic engagement while part of the campus community. Under Anita's leadership, Cleveland State has increased its democratic engagement substantially with students participating as Democracy Fellows and growing their organizing and professional abilities through those experiences. During the 2020 election cycle, OCE directly influenced student engagement, achieving a voter turnout rate of 73.5% which was 7.5 percentage points higher than average. As this team continues to strive for new and innovative opportunities to engage students and community, I look forward to seeing CSU reach even greater accomplishments."

-Alexis Crosby, Ohio State Coordinator, Campus Vote Project

"As the director of The Diversity Institute and the newly reimagined master's degree program in Diversity Leadership and Change Management (DLCMP), I am grateful for our continued collaboration and partnership with the CSU Office of Civic Engagement. During this period of generational change in political and civic leadership across Greater Cleveland, the Office of Civic Engagement has been instrumental in ensuring that CSU students were able to participate in the democratic process. During this past election cycle one of our DLCMP masters students was very passionate about supporting and providing a forum for one of the 11th Congressional District candidates. I referred the student to the director of the Office of Civic Engagement, who along with her graduate assistant, worked with the student and the candidate's campaign in a manner that was nonpartisan and informed, educated, and promoted the CSU campus' involvement in that important 11th Congressional District race."

-Ronnie Dunn, Director of The Diversity Institute at Cleveland State University

The relationship between the Cuyahoga County Board of Elections and CSU Director Anita Ruf-Young and her Office of Civic Engagement team is invaluable. The Civic Engagement team has consistently provided on campus voter registration drives as well as assisting us in securing quality election day workers to assist voters. On election night the Board requires over 150 temporary staff to assist in processing election material. Anita and her team have utilized the CSU social media and website to promote student participation with a behind-the-scenes view of

election night processes, as well as supporting and safeguarding our county's voting rights. We look forward to continuing and growing our important relationship with CSU and election-related programs that help bolster our local democratic systems.

-Brent E. Lawler, Manager Candidate & Petition Services, Cuyahoga County Board of Elections

“With the future of climate justice and democracy at stake, it is imperative that we involve young people and students in the political process. I am grateful for Anita's leadership and the help of the OCE when it came to engaging CSU students in the OH-11 primary election — by amplifying our events and opportunities on the OCE social media channels, we were able to plug several students into this race. Although the outcome of the election was not what we had hoped for, we still activated, educated, and mobilized countless CSU students who can now participate in elections for decades to come.”

-Naomi Villagomez Roochnik, Director of Student Organizing in the Nina Turner Campaign

Section Six: Sample of Social Media Posts from Fall 2021 to Spring 2022

CSU VIKINGS

POLLING INFORMATION Dates and Times

May 3rd Primary Election
6:30 a.m.-7:30 p.m.
Absentee Ballots must be postmarked by May 2nd.

November 8th General Election
6:30 a.m.-7:30 p.m.
Absentee Ballots must be postmarked by November 7th.

WHAT TO BRING TO THE POLLS

Photo Identification can include any document issued by the U.S. Government or State of Ohio that has:

- not expired
- a photo of the voter on it
- voter's name and current address

- If waiting for new driver's license, an old halopunched license is acceptable if the expiration date has not passed.

- If you do not have photo identification, you can bring:

- Military ID
- Paid Utility Bill
- Bank Statement
- Government Check
- Paycheck

MAKE A PLAN TO VOTE!

Find your Polling location by visiting: vote.org

Office of Civic Engagement

Meet The OCE's "Fabulous Five"

A Great Group of Friends Tutoring Youth in Several Cleveland Public Library Branches

Jamaria Glover
Major: Health Sciences

Taryn Pryor
Major: Healthcare Management

Nina Floyd
Major: Criminology

Saba Bekuretion
Major: Urban Studies

Makayla Pettiford
Major: Black Studies

"The Fabulous Five" are doing great work at the following CPL branches: Addison, East 131st, Garden Valley, Harvard-Lee, Memorial Nottingham, and Rockport. The tutors share an interest in connecting with kids and wanted to tutor so they could serve as models, ensure youth are regularly reading books, to help with math that they know many struggle with, and so they could help ease youth's anxiety when asking for academic help.

To learn more about them individually, visit our Office of Civic Engagement website.

Twitter: @CSUCivEng
Instagram: @civicingagement
Facebook: Office of Civic Engagement at Cleveland State University
Anita Ruf-Huang, Director, anruf@csuohio.edu

Office of Civic Engagement

Ways YOU Can Help the Citizens of Ukraine

More than 42,000 Ukrainians call Ohio home. More than 4,100 of them live in Parma, Ohio. If you are interested and able to help the citizens of Ukraine who are currently being impacted by the war, please check out the links below. These organizations are assisting Ukrainians with food distribution, border reception and transportation, medical supplies, pet support, and the evacuation of children in this conflict area.

Charity Navigation
Created a list of highly rated nonprofits that are responding in Ukraine.
charitynavigator.org/ukrainerussiacrisis

MedWish International
Not-for-profit organization that saves lives by repurposing surplus medical supplies and equipment to provide humanitarian aid.
medwish.org/ukraine

Cleveland Maidan Association
Focuses on supplying parcels of medical supplies to those in need, whether they are refugees in bordering countries or wounded civilians/soldiers in Ukraine.
[http://clevelandmaidan.org](https://clevelandmaidan.org) <https://www.facebook.com/clevelandmaidan/>

Direct Relief
Working directly with Ukraine's Ministry of Health to provide requested medical aid, while also preparing to provide longer-term aid to people displaced or affected by the conflict.
<https://www.directrelief.org/place/ukraine/>

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Office of Civic Engagement

Ways YOU Can Help the Citizens of Ukraine

There are 44 million citizens of Ukraine. To date, 2 million refugees have fled the country. 1 million of those refugees are children.

American Red Cross and Ukrainian Red Cross
Volunteers are working to provide relief items to those fleeing Ukraine, including food and hygiene parcels, water, first aid supplies, SIM cards for cell phones, and much more.
<https://www.redcross.org/>

Humane Society International
Rushing funds to support local groups who are helping rescue animals displaced and devastated by the ongoing crisis in Ukraine.
https://donate.hsi.org/page/36521/donate/?ea.tracking_id=website_larf_arrt_2022_ukraine_rst

Global Giving
Created the Ukraine Crisis Relief fund where donations will help affected communities, in Ukraine, with a focus on the most vulnerable groups, including children, that need access to food, medical services, and psychosocial support.
<https://www.globalgiving.org/projects/ukraine-crisis-relief-fund/>

International Rescue Committee
Responds to the world's worst humanitarian crises, such as the one in Ukraine, and help people to survive, recover, and gain control of their future.
<https://www.rescue.org/article/ukraine-russia-crisis-what-happening>

Save the Children
Delivers essential humanitarian aid to children and their families, such as food, water, hygiene kits, psychosocial support, and cash assistance.
<https://www.savethechildren.org/us/where-we-work/ukraine>

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Residents Of Cuyahoga County!

Exercise your right to vote by Voting Early!

Dates & Times:

Weekdays:
October 5th-22nd
8:00 AM - 5:00 PM

Weekdays:
October 25th-29
8:00 AM - 7:00 PM

Weekend:
Saturday,
October 30th
8:00 AM - 4:00 pm

Sunday,
October 31st
1:00 - 5:00 PM

Weekday:
Monday,
November 1st
8:00 AM - 2:00 PM

Ohio General Elections Are On November 2nd 2021!
Find Out More at <https://boe.cuyahogacounty.gov>

VOTE
CLEVELAND COUNTY
BOARD OF ELECTIONS

Office of Civic Engagement

Get Out & Vote TODAY in the Primary Election Polls Are Open!

May 3rd Primary Election Information

- Polls are open today from 6:30 a.m. - 7:30 p.m.
- You are able to cast a ballot as long as you are in line at voting precinct by 7:30 p.m.
- Be sure to bring your ID or another form of identification (Paid Utility Bill, Bank Statement, Government Check, or Paycheck)
- Locate your polling precinct by visiting: vote.org
- Be aware of what issues and candidates are on your ballot (<https://ballotpedia.org/Ohio>)
- If you have not returned your voted ballot by mail, it must be received in the Ballot Drop Box at the Board of Elections by 7:30 p.m.

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Facebook: Office of Civic Engagement at Cleveland State University
OCE Contact: Anita A. Ruf-Huang, Director, anruf@csuohio.edu

Office of Civic Engagement

Meet OCE Viking Corps Tutor, Aliza Quick

"I decided to tutor at Davis & M because of my background in math and engineering which would better be able support the students there!"

Why did you choose to attend CSU?
I chose CSU for their affordable tuition cost and the opportunity to make connections in the Cleveland area.

What other community service experience do you have?
I volunteer through my student organizations at CSU. In the past, I have helped out at the Boys & Girls Clubs with Viking Expeditions. With Phi Sigma Rho, I have helped with community cleanups.

Why should other CSU students get involved with programs like Viking Corps while they are students?
This is a great way to use what you have learned from previous years of schooling to assist others. You are not only helping others academically, but serving as a role model as well.

Aliza is currently majoring in Chemical Engineering with a minor in Mathematics.

Are you involved in anything else at CSU?
I am involved in; Phi Sigma Rho, AIChE, and SWE.

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Aliza B. Housa, Director, ahousa@csuohio.edu

Office of Civic Engagement

OCE CPL America Reads Tutor, Jacob Gabel

Jacob is majoring in Computer Science at CSU. He was hired in the Fall 2021 semester to tutor at the Addison Branch.

Why did you choose to attend CSU?
I wanted to stay local with my hometown and living in the city is really cool. I also chose CSU because it has a good engineering department.

What made you want to work as a CPL America Reads Tutor?
I became a tutor because it seemed like a great opportunity to work while being a student at Cleveland State University.

How will young people benefit from working with you?
I can connect with the students well and help them if they are struggling with their homework. I also thrive in math when it comes to helping students.

What are some things you like to do when you are not in class?
I like to read comic books and play video games. I spend time with my dog Thor. I enjoy taking him out for walks and taking him to dog parks.

Jacob working with a student

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Aliza B. Housa, Director, ahousa@csuohio.edu

Office of Civic Engagement

Ways YOU Can Stay Engaged During Summer Break

While the weather is nice outside, there are many ways you can help support causes you are passionate about while meeting others, building your resume, and having fun! Here are a few examples!

Achievement Centers for Children - 32nd Annual A Most Excellent Race!
June 26, 2022. Support recreation programs for children and adults with disabilities.
<https://achievementcenters.org/events/a-most-excellent-race/>

Drink Local. Drink Tap. - Beach Cleanups Once a Month in May Until September
Volunteer and sign up to clean up the Edgewater Park Beach.
<https://drinklocaldrinktap.org/engagement/beach-cleanups/>

Friends of CITY DOGS Cleveland - 34th Annual 5K Run, 1 Mile Walk
June 4, 2022. 1 in 5 face food insecurity in Cuyahoga County. This race provides financial assistance for the animals at Cleveland Animal Care and Control to provide daily enrichment opportunities, medical care, and supporting the CITY DOGS adoption and volunteer programs.
<https://runsignup.com/Race/OH/Cleveland/CityDogsVirtual5k>

Cleveland Metroparks Zoo - 34th Annual Walk for Hunger
June 4, 2022. Raises awareness about hunger and funds to support Hunger Network's mission to feed our communities' future.
<https://give.hungernet.org/event/34th-annual-walk-for-hunger-5k-run/e376587>

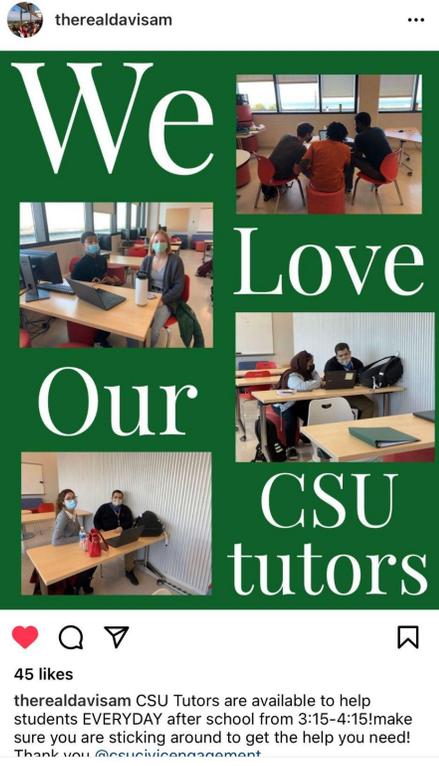
Alzheimer's Association Cleveland Area Chapter - Walk to End Alzheimer's
October 2, 2022. Raising funds and awareness for a breakthrough in the fight against Alzheimer's and all other dementia.
https://act.aalz.org/site/SPageServer/?sessionId=00000000_app2019b?NONCE_TOKEN=801895F3E7E295348E820632D04C1165&pageName=walk_chapter&cid=1772

Get Involved in the August 2, 2022 Special Election by becoming an Election Day Poll Worker or Election Night Ballot Box Opener! Contact Cuyahoga County Board of Elections for more information: <https://boe.cuyahogacounty.gov/>

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Section Seven: Sample of Social Media Shoutouts from Fall 2021 to Spring 2022

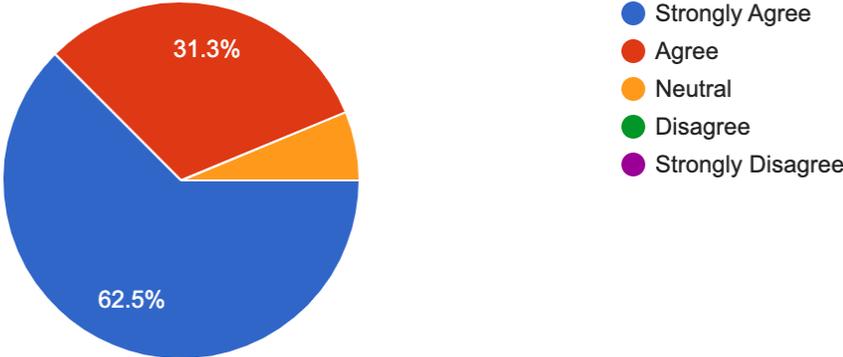




Section Eight: Pie Charts of CPL America Reads & Viking Corps Program Evaluation Completed by Site Supervisors and Students

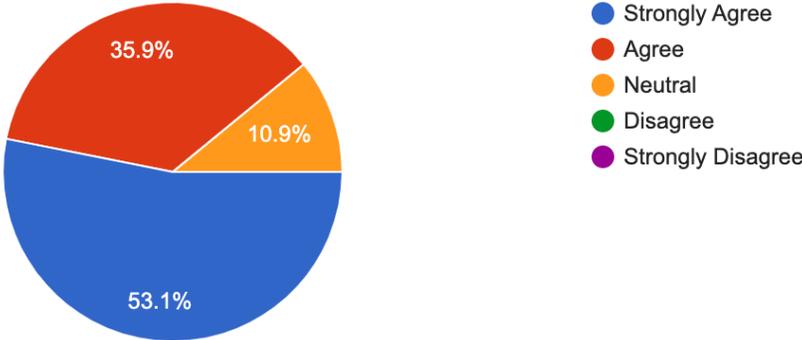
The CPL America Reads and/or Viking Corps work/service experience has had a positive impact on me personally and/or my professional development.

64 responses



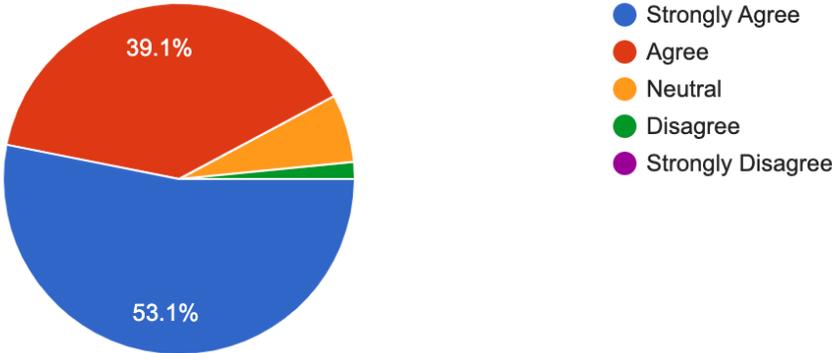
My participation in the CPL America Reads and/or Viking Corps program has helped me feel more engaged as a Cleveland State University student and in the communities around Cleveland where I work.

64 responses



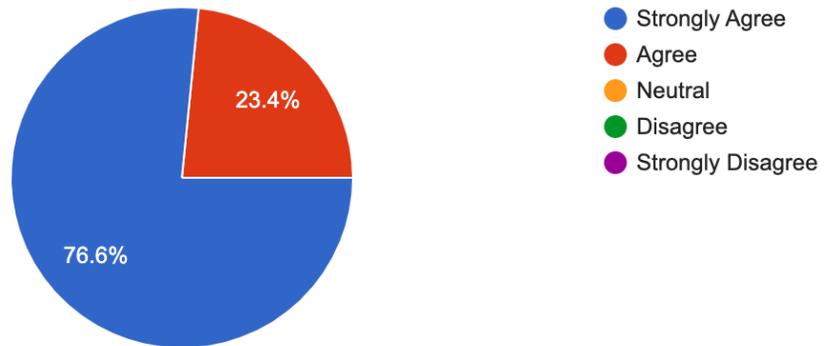
I have positively impacted my work site and the people/community I served through my remote or in-person work with America Reads or Viking Corps.

64 responses



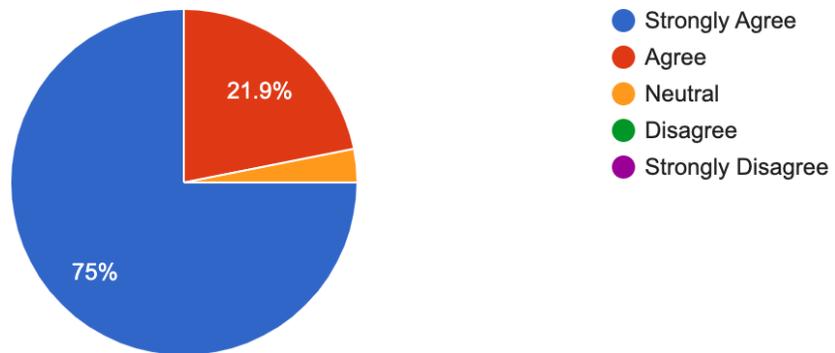
The interview and hiring process with the CPL America Reads and/or Viking Corps staff was positive, efficient, and informative.

64 responses



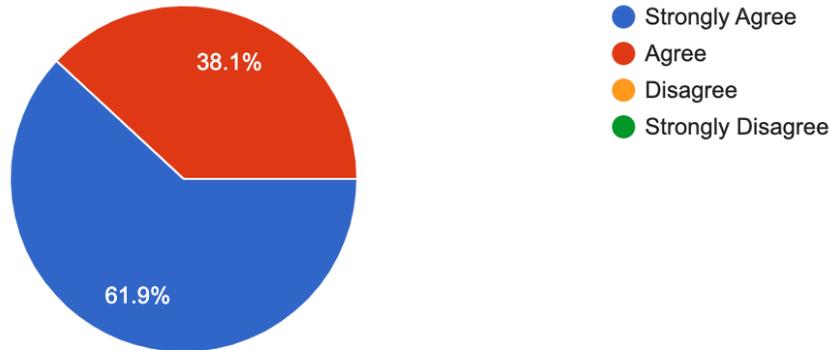
Ongoing phone and email communications and follow-up by the OCE staff (Anita and Gabi) regarding items such as payroll, pay raises, Bi-Weekly Log feedback, call-offs, personal issues, and schedule changes was helpful.

64 responses



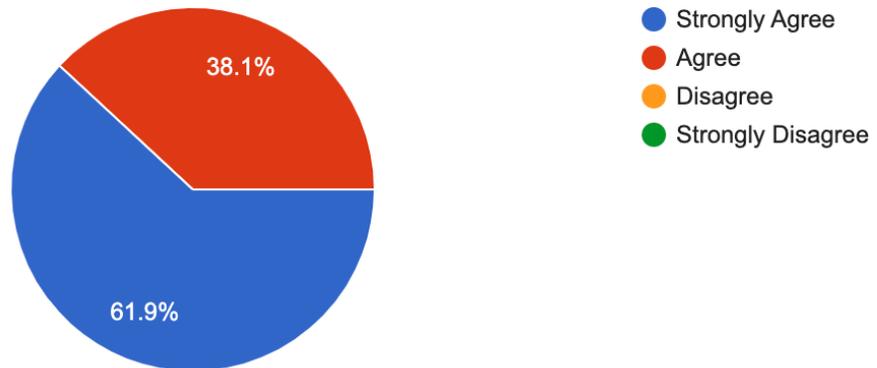
Have the CPL America Reads and/or Viking Corps Federal Work-Study funded students provided helpful assistance for your site's programming and customers?

21 responses



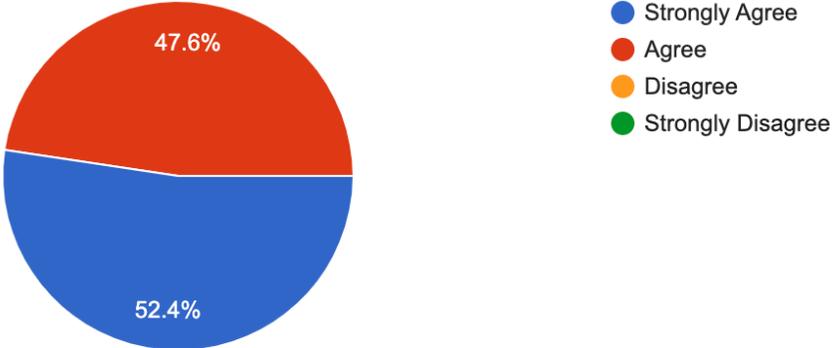
Have the CPL America Reads and/or Viking Corps program students had a positive impact or made a difference at your branch or work site(s)?

21 responses



Do the CPL America Reads and/or Viking Corps program students give you a better view of the CSU's Office of Civic Engagement's commitment to placing CSU student's out in the community to serve public, nonprofit organizations and community members?

21 responses



Has a valuable partnership been established between your branch or work site and the Office of Civic Engagement and the CPL America Reads and/or Viking Corps program, and their staff (Anita and Gabi)?

21 responses

